



"College Meets Corporate"

Senior Internship Profile Sheet



NAME: JONATHAN R. RUIZ
MAJOR: SPORT AND RECREATION MANAGEMENT
E-MAIL: JRUIZ@TEMPLE.EDU

LOCATION:

Agency	—	Philadelphia Phillies
City	—	Philadelphia
State	—	Pennsylvania

DIVISION:

Department	—	Phillies Ticket Office
Position	—	Customer Service Representative

INTERNSHIP GOAL:

To help establish a stronger relationship between the Philadelphia Phillies and the Hispanic market by utilizing my Spanish speaking skills.

PRIMARY RESPONSIBILITIES:

1. Provide customer service, which includes individual ticket sales, through all the different communication methods and devices.
2. During the off-season; assist with the Phillies Tour program, Phillies Fundamentals program, the marketing and implementation of various ticket plans, and other duties to be assigned.
3. In season; support with daily game-day operations, baseball academy assistance, as well as other duties.